



### **CONSTRUCTION REQUIREMENTS**

1. An engineer from Industry Telephone Company (ITC) will meet with customer to plan construction and locate existing underground facilities.
2. ITC will repair any facilities, at no charge, damaged during construction if such facilities were made known at the time the engineer met with the customer.
3. ITC will repair facilities damaged by construction not located or brought to our attention by customer prior to construction at customer cost. ITC will not be responsible for damages to facilities that are damaged due to customer not telling ITC of its existence. However, if we know we have damaged a line (sewer, water, electric, etc.), we will notify the customer and make all arrangements possible to shut off the water or power until the customer can make arrangements to repair.
4. It is essential that customer locate all underground facilities prior to construction. If there is a doubt of its location, ITC will assist customer in trying to locate lines.
5. Customer will need to show ITC cutoffs to water and power in case of accidental damage to lines.
6. ITC will be responsible for any damages done to property due to negligence on our part.
7. Clean up will be done to the best of our ability to restore ground back to original condition. However, if ground conditions are "too wet" and customer still wants us to do construction, we will not be responsible to damages done (ruts, sinkholes, etc.) in cases where ground conditions do not allow proper clean up.
8. Customer needs to make arrangements for construction of telephone lines to go smoothly. Such as wiring to side where minimum lines will be crossed. If

9. driveways or sidewalks will be installed, notify ITC prior to construction so phone lines can be installed before construction begins. This saves boring and digging large holes in the construction of the line. This also speeds up the construction of your line.

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10. Customer needs to notify ITC of all vegetation that customer does not want damaged during construction at time of engineering (plants, trees, grass, etc.). Occasionally, limbs will be trimmed to allow machinery in and out of construction site. This will be done as neatly as possible.
11. If there is a problem during or after construction, please call Robin Marek, Engineer or Billy Mann, Outside Plant Supervisor @ 979-357-4411 or send an email to [billym@industrytelco.com](mailto:billym@industrytelco.com) and it will be resolved ASAP.