

Industry Telephone Company
Public Notice

Industry Telephone Company is committed to bringing its customers quality telecommunications services at affordable rates throughout its service territory. Basic local services are offered at the following monthly rates:

	CARMINE	INDUSTRY	NEW ULM
Single Party Residence*:	\$ 8.78	\$ 9.56	\$ 9.04
Emergency 911 Service Fee**:	\$.50	\$.50	\$.50
Single Party Business*:	\$ 13.74	\$ 15.05	\$ 14.53
Tone Dialing Service:	\$ 0.00	\$ 0.00	\$ 0.00

*Rates do not include taxes, surcharges, or other fees that may be applicable, such as a subscriber line charge.

** The Emergency 911 Service Fee for Austin County Customers is \$.53 for Residential Customers and \$1.41 for Business Customers.

This service includes voice grade access to the public switched network, tone dialing, access to interexchange service, (long distance carriers), access to operator services and directory assistance, telecommunications relay service, and 911 emergency service. Each local exchange access line comes with a free primary directory listing and each subscriber annually receives the Company's local telephone directory. Also, unlimited local calling is provided within the customer's local calling area at no charge. To make sure that our customers continuously receive quality service, any service problems can be reported to Industry Telephone Company twenty-four hours a day, seven days a week.

Basic services are offered at the rates, terms and conditions specified in Industry Telephone Company's tariff on file with the Public Utility Commission of Texas. If you have questions regarding the Company's services or rates, please call 979-357-4411, 979-278-3600 or toll free 888-212-8872.

DISCOUNTS AVAILABLE FOR LOW INCOME CUSTOMERS

Industry Telephone Company offers reduced rates to eligible residential consumers under two programs: Lifeline and Link Up. Lifeline provides monthly discounts to an eligible customer's basic local service. Link Up offers eligible customers a reduction in installation charges for telephone service equal to one-half of the service connection charges or \$30.00, whichever is less. Customers who are eligible for the Lifeline and Link Up Programs are also eligible for toll blocking at no charge.

To be eligible for Lifeline and Link Up, a customer's annual household income must be at or below 150% of the federal poverty guidelines, or a customer must receive benefits from or have a child in the household who receives benefits from at least one of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance (FPHA); Low Income Home Energy Assistance Program (LIHEAP); or Health benefits coverage under the state Children's Health Insurance Program (CHIP).

Additional information may be obtained by contacting Industry Telephone Company's business office at 979-357-4411, 979-278-3600 or toll free 888-212-8872.

